



FOCUS ON SEALING TECHNOLOGY

Catalogue

PRODUCT BROCHURE



SOLUTION
REPUTATION
COOPERATION

SHANDONG VISCIOUS INDUSTRY TECHNOLOGY CO.,LTD.

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I. Company Profile

Manufacture

Professional

Responsible



Since Viscous establishment, we have focused on the R & D and production of three series products, they are butyl tape series, petrolatum tape and PVC outer wrap tapes. Adhere to the spirit of craftsman, ingenuity and professional services, all resources of the company, and strive to create high-quality butyl rubber series & petrolatum series & PVC outer products.

The company takes quality as the core and customer as the center, implements the whole process management for customers, continuously improves customer satisfaction and loyalty, and makes customers satisfied with our products and services.

Today, Viscous brand of products is widely used throughout the Europe, Middle East, North American, Oceania, Asia-Pacific. The quality of our products also got high recognition by customers, and established stable and long-term cooperation each other. We rise to each challenge and consider each customer unique. We welcome the opportunity to partner with you with the promise that we form bonds that last.

II. Product Technical Data Sheet & Installation

1. Construction waterproof and sealing

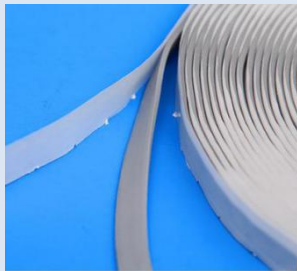
1.1. Sealing tape

Description



Waterproofing extruder butyl tape (strip) is never-curing butyl tape based on butyl rubber as main raw material. Extremely advanced waterproof sealing material with no solvent, no shrink, no poisonous gas, never cured, and has the extremely good tracing property to the object surface under conditions of heat expansion cold contraction and the mechanical deformation. The main raw material is imported from foreign, which guarantees the stability of product quality at the source.

Characterist



Excellent adhesion, good elasticity, water resistance, sealing; Excellent chemical resistance, weather fastness and corrosion resistance;

The material is environment-friendly, non-toxic and tasteless; Good elongation, strong adaptability to cracking and condition changes.

Stick to all kinds of material surface at a strong cohesive force;

Construction operation is simple;

Applicable temperature range: -5-40 degrees can be used

Storage It should be stored in dry and ventilated environment, to avoid being stored at above 45 °C temperature for a long time.

Applications



Specification

Step 1: Clean up

Before the construction, the surface of the base must be

Material	Butyl rubber
Thickness	0.5mm, 1.0mm, 1.5mm, 2.0mm, 3.0mm, 4.0mm
Width	5mm, 10mm, 15mm, 20mm, 30mm, 50mm-200mm
Length	5m, 10m, 15m, 20m

1.2. Mastic tape

Description

The main raw material is imported from foreign, which guarantees the stability of product quality at the source, and has a certain amount of adhesion and sealing performance to the abrasive tools and pinhole belt mills.

Characterist



Excellent sealing performance and temperature resistance.

Applicable temperature range: -5-60 degrees can be used

Waterproofing and sealing during Cement board

Waterproofing and sealing of Glass room, steel structure

waterproof and thermal insulation engineering, etc.

Popular Size :

17mmX17mm

20mmX20mm

25mmX25mm

Applications



Used for waterproofing of steel structures, waterproof and thermal insulation engineering, tunnels, etc.

Used in vacuum introduction processes, such as the production of wind power blades, yachts, aerospace and other

Specification



Material	Butyl rubber
Density	1.35-1.65 Kg/m ³
Butyl Rubber % by weight	50 min
Ash-Inert Mineral Matter, % by weight	30 min
Volatile Matter, % by weight	3 max
Ductility at 77°F, cm	5.0 min
Flash Point, C.O.C.	350°F min
Fire Point, C.O.C.	375°F min
Compression Index at 77°F, lbf/in.3 /at 32°F, lbf/in.3	100 max 200max
Cone Penetration at 77°F, dmm	50 to 120

1.3. Aluminium waterproof tape

Description

Aluminium UV resistant flashing tape has a heavy aluminum facing together with an extra thick butyl rubber adhesive system. The specially formulated rubberized adhesive seals around fasteners, allowing no water to penetrate and get to the substrate.

Structure

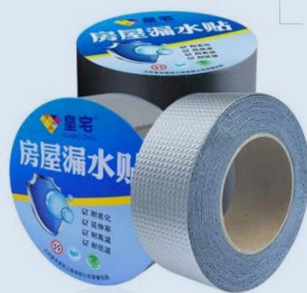
Structure:

Adhesive: Butyl rubber adhesive.

Film backing: Aluminium foil

Release paper: Anti-adhesive film treated with Silicone

Characterist



Long-lasting UV Resistant to ultra violet light

No Messy Sealant

Aggressive Grip

Assure Immediate Superior Adhesive

Easy,fast Application

No Harmful VOC's

Immediate bond to substrate

Flexible and accommodating

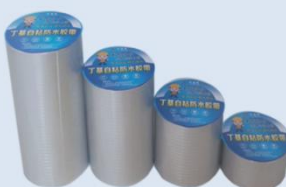
Robust and durable

Rapid and easy cold application

Clean and easy to use

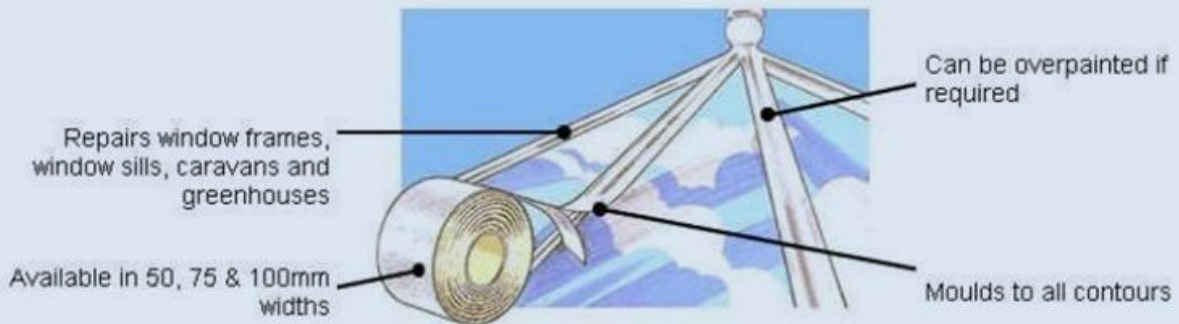
Aluminum backing is more moldable

Specification



Total Thickness	1.0mm,1.2mm,1.5mm
Width	50,75,100,150,225,300,1000 mm
Length	5m,10m,20m (customize)
Butyl color	Black,White,Grey or other
temperature	Application 5 -45 °C
Temperature	resistance:-5 °C - 70°C
Warranty	20 Years
Shelf Life	12 months

Application Instruction



Construction steps:

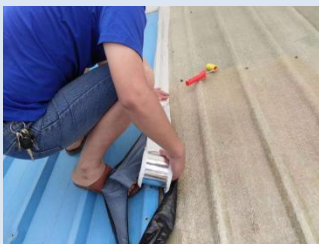
Step 1: Clean up

Clean the the base surface before the construction and keep dry without water, floating soil or oil.



Step 2: Cut off

Cut proper tape size according to actual working condition.



Step 3: Tear off

Tear off the release film on the back of butyl tape and paste it on the gap.



Step 4: Paste on

After the adhesive tape is pasted, press the tape with hands or rollers to make the tape fully bond with the base surface.

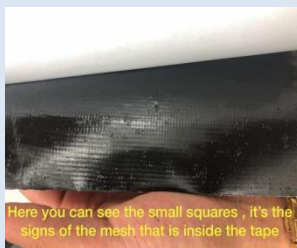
1.4. Double side butyl rubber tape

Description



Double-sided waterproofing extruder butyl tape is never-curing butyl tape based on butyl rubber as main raw material matched with other additives through advanced technology. It can stick to all kinds of material surface at a strong cohesive force, meanwhile it has excellent weather resistance, aging resistance and waterproof performance.

Characterist



High bond strength and high tensile strength,
Good elasticity, good elongation performance,
Strong adaptability to base condition changes and cracking,

Excellent tracing ability to the shape changes of the substance.

Excellent chemical resistance, weather fastness and corrosion resistance.

Excellent adhesion, water resistance, sealing, high and low temperature resistance, high stability in sizes.

The material is environment-friendly, non-toxic and tasteless. and the construction operation is simple.

Specification



Material	Butyl rubber
Thickness	0.5mm-5mm(customize)
Width	5mm-200mm (customize)
Length	5m,10m,15m,20m (customize)
Butyl color	Black,White,Grey or other
Storage	It should be stored in dry and ventilated environment, to avoid being stored at above 45 °C temperature for a long time.

1.5. Non-woven fabric butyl tape

Description



Non-woven fabric butyl tape is a kind of environmental protection & solvent-free sealing self-adhesive material, which is blended by main materials like butyl rubber coated on non-woven backing, using special production formula, new blend vulcanization technology, the selection of high quality polymer materials and the special process flow.

Backing: Non-woven fabric film

Adhesive: Butyl rubber

Release paper: Anti-adhesive film treated with Silicone

Characterist



Non-woven fabric film

Non-woven butyl rubber is designed as a joint sealant and reflective crack inhibitor, providing stress relief and waterproofing in concrete and asphalt pavements.

Non-woven butyl rubber is also used to seal the joints of concrete culverts and bridge decks.

Specification



Total Thickness	1.0mm,1.8mm,1.5mm
Width	100,150,250,300 mm
Length	5m,10m,20m (customize)
Butyl color	Grey or other
temperature	Application 5 -45 ℃
Temperature	Resistance:-5 ℃ - 70℃
Warranty	20 Years
Shelf Life	12 months

1.6. Various butyl rubber adhesive

Description

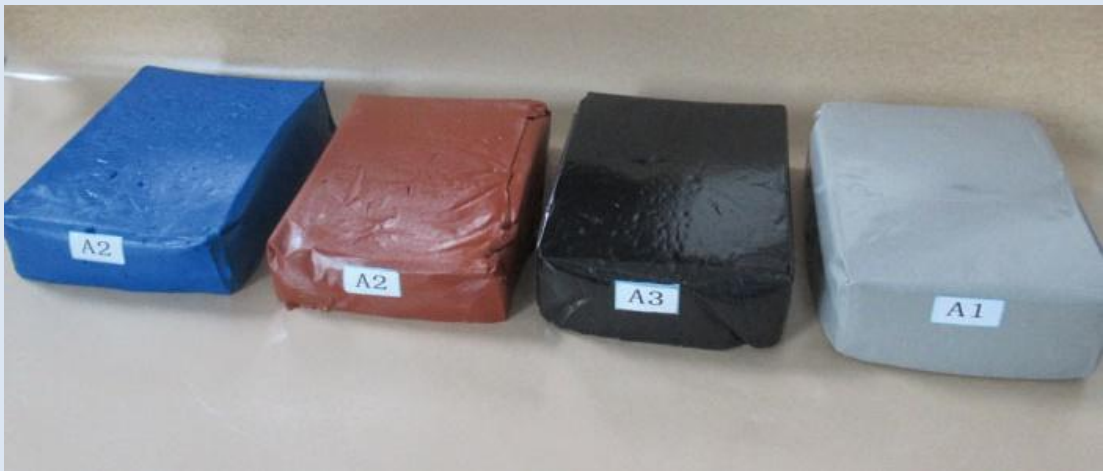


Specification



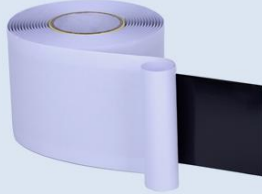
Waterproofing butyl sealant is a kind of permanent adhesive and elastic sealant which is made from butyl rubber as the theme material with tackifying resin and functional elastic body after special mixing process. It is mainly used for the coating of waterproof butyl tape, single-sided and double-sided self-adhesive waterproof roll and overlapping tape, etc.

Shape	Blocky
Colors	Grey, Black,White, Blue, Red, etc.
Specificatio n	density: 1.56g/cm3, penetration: 73
Features	high initial adhesion, high elongation, aging resistance,easy application.
Coating thickness	> 0.5mm
Application	ordinary single-sided butyl tape, two-sided butyl tape, lawn butyl tape



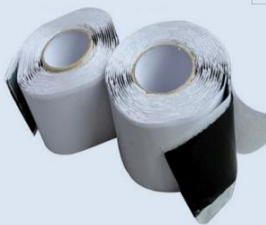
1.7. Waterproof sealing mastic for optical cable joint box

Description



Waterproof sealing mastic tape is a kind of good shape and durable tape. Used together with electrical tape, it can provide special waterproof sealing effect for cables and pipelines. It can provide fast visible insulation, repair and sealing for targets requiring waterproof.

Characterist



Good conformability to irregular surfaces
Good compatibility with various cables
Self fusible tape
Wide temperature range
Excellent weather resistance and waterproof sealing

Applications



It is used for waterproof at the joints of communication equipment, base station, antenna, peep line, etc
Waterproof sealing protection of overhead insulated conductor joint.
The outer sheath of the cable shall be repaired, and the joint box shall be waterproof and sealed

Sepcifications

Material	Butyl rubber
Thickness	1.0mm-2.0mm(customize)
Width	50mm
Length	5m,3m,
Butyl color	Black
Storage	It should be stored in dry and ventilated environment, to avoid being stored at above 45 °C temperature for a long time.

2. Automotive field

2.1. RV & roof leak repair butyl tape-pvdf

Description



RV & Roof Leak Repair Butyl Tape adapts high-elastic age-resistance film with high quality butyl sealant, Designed specially for granulated roofs and RV surfaces that require a deeper seal. It features a UV stable backing that is available in white, with excellent aging resistance, high elongation, high stripping, the advantages of fast viscosity. The tape is literally a one-step permanent repair system, to create a waterproof, moisture and air tight barrier. The tape remains flexibly to temperatures as low as -40°C.

Characterist

The tape permanently bonds to a wide range of surfaces, except silicone, including difficult roof materials such as:EPDM, TPO, most PVC, CSPE/Hypalon, CPE, SBS, APP modified, asphalt BURs, coal tar BURs, all metal roofs,tiles, shingle, aluminum, galvanized steel, gypsum board, wood, polyethylene, propylene, polystyrene, fiberglass, brick, concrete, masonry, OSB, etc.

Applying



1. Clean surface and let dry completely.
2. Remove the clear plastic release paper to reveal the grey sticky side of the tape. Keep the adhesive side of the tape clean and dry.
3. Apply tape to the surface. Apply pressure to activate the bonding process. The firmer the pressure, the quicker the bond.
4. Use a steel roofers roller if needed.

Specification



Width	10cm-1m
Length	9m,15m
Thickness	0.5mm-1.5m
Color	White
Material	High flexible film+Butyl
Temperature	-40 °C-100°C

2.2. Sound proof deadener tape

Description



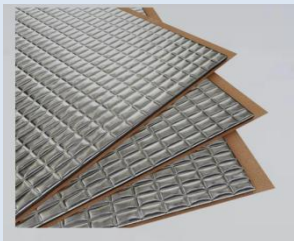
Sound proof deadener tape is mainly used for shock absorption for the surface of the automotive chassis ,car door and other metal parts,and it can effectively reduce the noise produced by the structural shock and be used for the sealing and sound insulation of houses.

Characterist

Super on shock absorption.

Noise reducing for auto doors,floor,ceiling,engine cover and water tanks etc.Tear off the release paper, sick to the application place, compact it.

Applications



Non-toxic, odorless, non corrosive,
Meet the Emission Test and Requirement for the Materials and Components in Vehicle;
Good self-adhesive, convenient application.
Not flow under 120 degree centigrade of high temperature,nor lose the elasticity under -40 degree centigrade of the low temperature.

Specification



Thickness	1.8mm, 2mm,2.5mm
Sheet size	Wide 50cm max, length adjust as needed
Roll size	40cmX5M, 50cmX4M, 50cmX8M
Butyl color	White, Black,Grey
Foil color	Can print colors and logo onto it Like red, blue, white, golden, green, black.
Embossing	Diamond, Hexagon, Square
Thickness	1.8mm, 2mm,2.5mm

2.3. Windscreen tape

Description

The main raw material is imported from foreign, which guarantees the stability of product quality at the source, and has a certain amount of adhesion and sealing performance to the abrasive tools and pinhole belt mills.

Characterist



High bonding strength, good tensile strength and good elastic elongation.

It has strong adaptability to interface deformation and cracking.

Corrosion resistance, weather resistance and adhesion.

Environmentally friendly and tasteless.

Applications



Waterproof adhesive of automobile door.

Waterproof sealing of new energy vehicle battery.

Waterproof seal for refitting automobile lamp.

Waterproof sealing of other parts of automobile and new energy car.

Specification



Color	Black
Size	5mmX5mm
	7mmX7mm
	8mmX8mm
	9mmX9mm
Length	7M,9M
Butyl color	Black

3. Chemical pipeline corrosion protection

3.1. Petrolatum Tape

Description

Non-woven, stitch-bonded, synthetic fabric carrier, fully saturated and coated with a neutral petrolatum compound blended with inert fillers and corrosion inhibitors.

Uses

For long-life corrosion protection, sealing and waterproofing of atmospheric buried and submerged metal surfaces. The high degree of conformability allows for application over irregular surface profiles including gas utility, sewer, potable water, mining, and wastewater applications.

Characterist



Petro-Tape is stable in composition and plasticity over a wide temperature range. It is non-hardening and non-cracking, which accommodates vibrations and extreme movement of the substrate. Petro-Tape is non-toxic, non-flammable with high dielectric strength and highly resistant to mineral acids, alkalis and salts.

Application



Spirally wrapped using a minimum 55% overlap for all applications, For vertical applications the tape shall begin at the bottom and proceed up – providing a “weatherboard” overlap.

May apply longitudinally (i.e., “cigarette wrapped”) when space is too restricted or confined to apply in the preferred spiral manner, with the overlap on the topside of the pipe –providing a “weatherboard” effect.

At the completion of each roll, smooth the overlaps by hand. Maintain a 100mm overlap

Technical property

Particulars	Properties	Technical Standard
Thickness	≥ 1.10 mm avg.	ASTM D1000 ASTM G8 ANSI/AWWA C 209-00; SY/T 0414-2007
Weight	≥ 1.44 kg/m ² avg	
Tensile strength	.	
Elongation at break	≥ 200 N/ 50 mm	
Dielectric rigidity (55% overlap)	10% avg.	
Resistance to Acids (10%Hcl)	≥ 16 kV	
Resistance Alkalies (10%NaOH)	Excellent	
Resistance Salts (20% Nacl)	Excellent	
Resistance to Cathodic Disbonding	Excellent	
Application temperature	< 500 mm ²	
Service temperature	-5 to +55 oC	
Dropping Point	-50 to +75 oC	
Length/Roll	85 oC	
Width/Roll	10 meters	
	50/75/100/150 /200/300 mm	
Tape Width	m ² /Roll	Rolls/Carton
50mm	0.50	36
75mm	0.75	24
100mm	1.0	18
150mm	1.5	12
200mm	2.0	8
300mm	3.0	6

3.2. Petrolatum Mastic

Description

Mastic(Yellow Profiling Mastic) is a yellow cold applied self-supporting molding mastic. It is a petrolatum compound containing beads of closed cell cellular polymer and additives.

Usage



This mastic is used to make a smooth profile on irregular shaped fittings such as flanged joints and valves. It is applied prior to the tape application and generally used in conjunction with primer, Petrolatum Tapes.

Characteristics



Easy application from cold to hot temperatures

Excellent molding and sealing properties

No VOCs

Not effected by water, acids and salts, stable and reliable

Non-hardening in cold weather

Minimal surface preparation (SSPC SP 2-3)

Prepare surfaces by removing all loose scale, rust or other foreign matter in accordance to SSPC SP2 or SP3. Apply a thin uniform coat of Paste to entire surface with gloved hand, brush or rag .

Application



Application Temperature	-5 to +55 oC
Service Temperature	-50 to +70 oC
Packaging	3 kg/block 8 blocks one Box
Density (Yellow)	≥ 0.6 g/cm ³

3.3. Petrolatum primer

Description

Paste is a soft brown petrolatum primer containing moisture displacing corrosion inhibiting compounds for application of brush or gloved hand at normal temperature. It does not crack, dry, or harden.

Uses

Mainly used as a primer prior to the application of petrolatum tapes. CNPetro-Paste will penetrate existing rust, displace moisture, pacify the surface and aid the adhesion of tapes and mastics.

Characterist

Minimal surface preparation (SSPC SP 2-3)
Can be applied in any climate
Can be applied to wet surfaces or underwater.
No V.O.C.'s
No need experiences. Apply easily.

Application



Prepare surfaces by removing all loose scale, rust or other foreign matter in accordance to SSPC SP2 or SP3 , After Applying a thin coat of primer to the surface. Then, by hand application, mold the mastic to a rounded configuration to fill irregular shapes or holes and reduce sharp edged surfaces .

Application Temperature	-5 to +55 oC
Service Temperature	-50 to +75 oC
Flash Point	≥ 160 oC
Coverage	2-5 m2 / Ltr
Packaging	2.5 or 4 kg / bucket 4 buckets one Carton
Solid content	≥ 90%
Specific Density	≥ 0.9 kg/Liter
Standard	ASTM D 92

3.4. PVC outer wrap tape

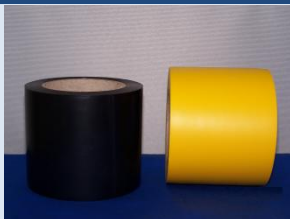
Description

PVC sheeting coated one side with a rubber resin pressure sensitive adhesive. Supplied in rolls.

Uses

As an outer wrap for petrolatum tapes, visco-elastic tapes, mastic surface, providing outer mechanical protection and insulation from soil.

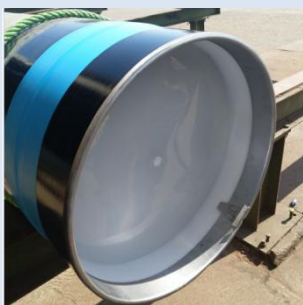
Characteri



Easy application.
Stable and reliable. Good conformability.
Non-hardening in cold weather
Good impact resistance

Application

After Applying petrolatum tapes. Then, by hand application, wrap the PVC tape, overlap 55%.
Apply enough tension.



Color	Black, Yellow, Blue
Thickness	0.12 mm --0.50mm
Tensile Strength	≥ 12 MPa
Adhesion (To Self)	2.5 N/CM
Adhesion (To Steel)	3.5 N/CM
Elongation at Break	≥100%
Breakdown Voltage (double layer)	≥10KV
Application Temperature	-5 to +55oC
Service Temperature	-50 to +90oC
Roll Length	41 m (50 Yards)
Roll Width	50, 100, 150, 200mm

Application Instruction



Surface Preparation:

Remove dirt, grease, oil and excessive moisture and frost.

Remove loose rust, paint and foreign matter by hand or power tool.



Apply a thin coat Petro-Paste. The Paste shall be applied to threads, cavaties, shoulders, pits and other irregularities.



Stuff Mastic in uneven areas such as flanges, valves. Cavaties. The Petro-Mastic shall be molded and packed into irregularities to eliminate bridging and voids.



Wrap Petrol-Tape around the surface while applying tension to assure tight tape adhesion.



PVC tape recommended for outer protection of Petrol-Tape from mechanical damages and for better isolation from air.



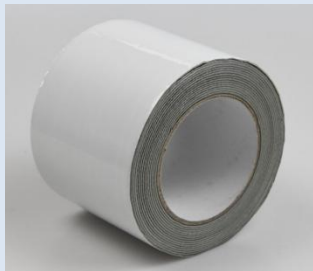
The products' service temperature is related to its application fields, thus to its cost.

3.5. Pipe leak proof tape

Description

Pipe leak proof butyl tape is a kind of environmental protection & solvent-free sealing self-adhesive material, which is blended by main materials like butyl rubber and polyisobutylene, using special production formula, new blend vulcanization technology, the selection of high quality polymer materials and the special process flow.

Uses



Used for Pipe leak proof
High bonding strength, good tensile strength and good elastic elongation.

It has strong adaptability to interface deformation and cracking.

Characteris

Corrosion resistance, weather resistance and adhesion.



Environmentally friendly and tasteless.

Application



Thicknes s	0.5mm,1mm,1.5mm,2mm,3mm
Width	3mm-1000mm (customize)
Length	5m,10m,15m,20m (customize)
Butyl colors	Black, Grey or others
Storage	It should be stored in dry and ventilated environment, to avoid being stored at above 45 °C temperature for a long time

III. Quality Control

1. Inspection system

In order to meet the needs of market and users, we shall strengthen quality management and make necessary rules and regulations to ensure the improvement of product quality. The quality management system includes the formulation of raw material quality standards, quality control, analysis, tracking and assessment management.

Formulation and management of quality standards

Based on industry standards, combined with enterprise objectives and customer quality requirements, the production department is responsible for determining the quality standards of finished and semi-finished products, and revising the quality indicators according to the development and changes of production.

The key is to implement the quality responsibility to the person.

Quality control and tracking 、Workshop staff shall:

Carefully implement the work standards and do not operate on regulations.

Strictly check the identification of raw materials according to the shift to eliminate the misuse of raw materials. Check and be responsible at all levels.

During the tour, strictly control the process standards and do a good job in cleaning. If continuous nonconforming products are found, stop the machine immediately for treatment. If they are not handled properly, do not start the machine.

Quality analysis

The quality personnel must go to the production workshop every day to analyze the nonconforming products and make records.

In case of sudden nonconforming products or other quality fluctuations, quality analysis shall be carried out at any time, timely report to the leaders of relevant departments, and effective measures shall be taken to stop the continuation or expansion of the accident.

Hold quality analysis meetings regularly and carry out quality analysis activities in combination with production conditions.

Management and assessment of quality accidents

When a quality accident occurs in this process, it shall be reported to the workshop in time, effective measures shall be taken to stop the expansion of the accident, and the quality accident must be traced and analyzed to find out the causes and completely solve the problems.

Unqualified products caused by quality accidents shall be stacked separately

from qualified products and handled properly.

2. Production process quality control

The company has established a complete and documented quality inspection system to ensure that all factors affecting the safety, reliability, adaptability of on-site installation and operation and long-term service performance of products have been considered, and all factors of test, identification and inspection have been considered in the implementation of the system.

Carefully implement the relevant quality management terms, manufacturing specifications and standards in the contract and agreement, implement the plan in combination with the company's quality manual and quality control procedure document, and supervise and inspect the implementation.

Specify and implement feasible quality plans according to the project conditions to ensure that all quality indicators of the supplied products meet the requirements of relevant regulations.

Review of manufacturing organization design and manufacturing technical measures.

Prepare the appraisal plan of measuring instruments, organize the implementation, supervise and inspect the implementation of production specifications.

In addition to normal sampling and inspection, regularly check the sampling and inspection of all materials, production processes, equipment and measuring machines and tools.

Be responsible for the synthesis, analysis, feedback, processing and storage of the quality information provided.

Report to the owner on the completion of basic product quality management and quality indicators, and establish quality data files at the same time.

Combined with the product characteristics, organize education and QC group activities, and do a good job in serving users in the whole production process, so as to make the product quality meet the satisfaction of the owner.

To ensure the effective operation of the responsibilities of the quality management organization, the branch shall assign full-time quality management personnel to organize the implementation.

Strictly control the quality, supervise and inspect the product quality, and take full responsibility.

Close the material inspection and process

In case of any violation of operating procedures, technical measures and other requirements in production, adhere to the principle and put forward rectification immediately.

Collect and sort out the inspection records in the production process, and participate in the dynamic analysis of product quality and accident investigation and analysis.

Coordinate technical personnel to conduct quality assessment of divisional, sub divisional and unit.

3. Finished product delivery inspection system



Maintain the traceability of inspection records. Each production post has established a set of conventional production records and documented quality inspection system to ensure that all factors affecting product safety, reliability, on-site installation and operation adaptability and long-term service performance are considered in the production records. After the products are delivered and shipped, the records shall be kept for 3 years for use by the owner during acceptance and various inspections.

The manufacturer's name, code and manufacturing date shall be clearly marked on each outer package. Packaging and transportation shall be suitable for sea, railway and road transportation in accordance with relevant standards and specifications and the provisions of transportation packaging.

Each roll of tape is lined with anti sticking materials and plastic outer packaging bags, and then packed in cartons.

All products shall be kept clean, dry and intact during packing, transportation and storage until installation;

According to the characteristics of the product, the packaging shall meet the transportation requirements, be responsible for transportation to the delivery place specified in the contract, and select the route with low transportation risk, low cost and short distance. The packaging shall meet the transportation loading and unloading requirements and ensure safe and nondestructive transportation to the receiving place.

Shipping notice: our company will notify the tenderee of the contract number, name of goods, quantity, gross weight, volume (cubic meter), name of means of transport and date of departure by telegram or fax within 24 hours after the

goods are shipped.

IV. Viscous Service

1. Pre-sales service



- (1) Explain the technical property, usage and applying method by documents, picture and video;
- (2) Show our sales situation in the local market by reports;



- (3) Analyze the customer's inquiry, and recommend appropriate products on base of saving cost, simplifying operation and pursuing the maximum cost performance,



- (4) Make the engineering design scheme according to the PTS, and recommend the customer's suitable size and theoretically calculated quantities;



- (5) Provide samples free of charge according to customer needs,
- (6) Provide similar history cases to customer ,

2. On- sales service



- (1) Produce the standard production according to customer's PTS,
- (2) Delivery according to the delivery date of contract,
- (3) Provide ITP before production,
- (4) Share the production process in the form of photos and videos timely,
- (5) Free on customized packing design, logo printing and pallet,
- (6) Check the quantity and appearance, inspect physical performance , and issue test reports,
- (7) Calculate the loading scheme ,to avoid container shortage and overflow.
- (8) Provide long-term cooperative forwarder resources to assist cargo in shipping timely.
- (9) Track the ETD and ETA after shipping.
- (10) Track arrival excellent without damage.
- (11) Ask customers about their product feedback timely .
- (12) Regularly track the sales of customers.

3. After- sales service

The goods provided are brand-new goods manufactured by us and meet (or better than) relevant quality standards proposed by the state, industry and bidding documents.

It is promised that within the warranty period, we will provide good after-sales service and technical support for the bidding products, and provide long-term after-sales (including technical service) services.

In case of product quality problems during the warranty period, our company promises to take measures and replace them free of charge.

When the product is put into use and the owner needs to provide technical guidance services, we will reply within 24 hours and send engineers to the site designated by the owner or the construction party

The work promised to cooperate with the construction party includes but is not limited to: installation demonstration, on-site personnel training, technical consultation, on-site application guidance, quality tracking and assistance in solving on-site problems.

If the goods are damaged due to the buyer's reason, our company promises to be responsible for repair and replacement, and provide the parts to be replaced as soon as possible.





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